

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: ) CERTIFICATE OF EFS-WEB FILING  
NORMAN VICTOR STENNING )  
Application No. 10/585,697 ) I hereby certify that this correspondence is being  
Int'l. Appln. No. PCT/GB2005/002341 ) filed via EFS-WEB on this 13th day of December,  
Int'l. Filing Date: June 14, 2005 ) 2007.  
Title: A QUEUE MANAGEMENT )  
SYSTEM AND METHOD )  
Examiner: )  
Group Art Unit: 2616 )  
Attorney Docket No: 4295-00023 )  
Aleshia Prange December 13, 2007  
Aleshia Prange Date

SECOND REQUEST FOR CORRECTED FILING RECEIPT

Office of Initial Patent Examination's Filing Receipt Corrections  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Attached is a copy of the Corrected Filing Receipt mailed November 8, 2007, by the USPTO in the above application for which issuance of a second Corrected Filing Receipt is respectfully requested.

There is still an error with respect to the U.S. national filing date; specifically, the Applicant believes the filing date should be April 27, 2007, which is the date the Declaration was filed in the U.S. Patent Office. Attached is a copy of the Electronic Acknowledgement Receipt indicating receipt of the Declaration by the USPTO on April 27, 2007. (Late filing charges were paid with the submission of the application on July 10, 2006.)

The corrections are not due to any error by the Applicant and thus no fee is believed due. However, the Commissioner is hereby authorized to charge any fees in connection herewith to Deposit Account No. 01.2000.

Respectfully submitted,  
ANDRUS, SCEALES, STARKE & SAWALL, LLP

  
Peter T. Holsen  
Reg. No. 54,180

Andrus, Sceales, Starke & Sawall, LLP  
100 East Wisconsin Avenue, Suite 1100  
Milwaukee, WI 53202  
Phone: (414) 271-7590  
Facsimile: (414) 271-5770



# UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
United States Patent and Trademark Office  
Address: COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, Virginia 22313-1450  
[www.uspto.gov](http://www.uspto.gov)

APPLICATION NUMBER	FILING or 371(c) DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	TOT CLAIMS	IND CLAIMS
10/585,697	08/13/2007	2616	1115	4295-00023	40	4

## CONFIRMATION NO. 4308

## CORRECTED FILING RECEIPT



\*OC000000026644050\*

Date Mailed: 11/08/2007

Andrus, Sceales, Starke & Sawall  
100 East Wisconsin Avenue  
Suite 1100  
Milwaukee, WI 53202-4178

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections

### Applicant(s)

Norman Victor Stenning, Hants, UNITED KINGDOM;

**Power of Attorney:** The patent practitioners associated with Customer Number 26753

### Domestic Priority data as claimed by applicant

This application is a 371 of PCT/GB05/02341 06/14/2005

### Foreign Applications

UNITED KINGDOM 0413624.8 06/17/2004

**If Required, Foreign Filing License Granted:** 08/31/2007

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is **US 10/585,697**

**Projected Publication Date:** 12/13/2007

**Non-Publication Request:** No

**Early Publication Request:** No

**\*\* SMALL ENTITY \*\***

**Title**

Queue Management System and Method

**Preliminary Class**

370

## **PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES**

Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process **simplifies** the filing of patent applications on the same invention in member countries, but **does not result** in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

Almost every country has its own patent law, and a person desiring a patent in a particular country must make an application for patent in that country in accordance with its particular laws. Since the laws of many countries differ in various respects from the patent law of the United States, applicants are advised to seek guidance from specific foreign countries to ensure that patent rights are not lost prematurely.

Applicants also are advised that in the case of inventions made in the United States, the Director of the USPTO must issue a license before applicants can apply for a patent in a foreign country. The filing of a U.S. patent application serves as a request for a foreign filing license. The application's filing receipt contains further information and guidance as to the status of applicant's license for foreign filing.

Applicants may wish to consult the USPTO booklet, "General Information Concerning Patents" (specifically, the section entitled "Treaties and Foreign Patents") for more information on timeframes and deadlines for filing foreign patent applications. The guide is available either by contacting the USPTO Contact Center at 800-786-9199, or it can be viewed on the USPTO website at <http://www.uspto.gov/web/offices/pac/doc/general/index.html>.

For information on preventing theft of your intellectual property (patents, trademarks and copyrights), you may wish to consult the U.S. Government website, <http://www.stopfakes.gov>. Part of a Department of Commerce initiative, this website includes self-help "toolkits" giving innovators guidance on how to protect intellectual property in specific countries such as China, Korea and Mexico. For questions regarding patent enforcement issues, applicants may call the U.S. Government hotline at 1-866-999-HALT (1-866-999-4158).

## **LICENSE FOR FOREIGN FILING UNDER Title 35, United States Code, Section 184 Title 37, Code of Federal Regulations, 5.11 & 5.15**

**GRANTED**

The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as

set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

This license is to be retained by the licensee and may be used at any time on or after the effective date thereof unless it is revoked. This license is automatically transferred to any related applications(s) filed under 37 CFR 1.53(d). This license is not retroactive.

The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Bureau of Industry and Security, Department of Commerce (15 CFR parts 730-774); the Office of Foreign Assets Control, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

**NOT GRANTED**

No license under 35 U.S.C. 184 has been granted at this time, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" DOES NOT appear on this form. Applicant may still petition for a license under 37 CFR 5.12, if a license is desired before the expiration of 6 months from the filing date of the application. If 6 months has lapsed from the filing date of this application and the licensee has not received any indication of a secrecy order under 35 U.S.C. 181, the licensee may foreign file the application pursuant to 37 CFR 5.15(b).

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	1724789
<b>Application Number:</b>	10585697
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4308
<b>Title of Invention:</b> Queue management system and method	
<b>First Named Inventor/Applicant Name:</b> Norman Victor Stenning	
<b>Correspondence Address:</b> Andrus, Sceales, Starke & Sawall - 100 East Wisconsin Avenue Suite 1100 Milwaukee WI 53202-4178 US -	
<b>Filer:</b> Peter T. Holsen/Aleshia Prange	
<b>Filer Authorized By:</b> Peter T. Holsen	
<b>Attorney Docket Number:</b> 4295-00023	
<b>Receipt Date:</b> 27-APR-2007	
<b>Filing Date:</b>	
<b>Time Stamp:</b> 16:41:23	
<b>Application Type:</b> U.S. National Stage under 35 USC 371	

### Payment information:

Submitted with Payment	no
------------------------	----

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part/.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	2007_04_27_4295-00023_Missing_Parts_Transmittal.pdf	36738	no	3
<b>Warnings:</b>					
<b>Information:</b>					
2	Oath or Declaration filed	2006_09_05_4295-00023_Executed_Declaration.pdf	100291	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>					137029
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b>New Applications Under 35 U.S.C. 111</b>  If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b>National Stage of an International Application under 35 U.S.C. 371</b>  If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b>New International Application Filed with the USPTO as a Receiving Office</b>  If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					